



Rockcliffe Kids' Club provides parents/carers with flexible, term-time childcare for children between the ages of 3-9. We run popular breakfast and after-school club sessions that serve our families. The Club is operated by the Governing Body of Rockcliffe First School; however, it is not meant to be an extension of the school day. Based in a well-equipped room, just inside the main entrance, the Club takes advantage of the space and wider facilities of the main school building and grounds. Each session is planned and prepared in advance with structured, fun activities for the children to enjoy, including a range of arts and craft, construction, food technology, outdoor activities and much more.

Our Ethos

The Club is committed to providing high quality childcare in a welcoming, safe and secure, and fun environment, where every child feels nurtured and valued. Positive behaviour is promoted through praise and encouragement and we aim to give each child the confidence to express their needs and wishes in a listening, caring environment where **children always come first**.

Kids' Club Team

Kids' Club Leader, Katy Murphy, is a qualified teacher and Early Years Practitioner, who has previously managed another Out of School Club before taking the reins at Rockcliffe in January 2023. Katy loves organising a wide-ranging programme of indoor and outdoor activities for Kids' Club and is ably assisted by a multi-talented team, whose skills range from arts and crafts to gardening and sports leadership.

Out of School Club staff hold current first aid certificates and are also trained in safeguarding children, health and safety and food hygiene.



Activities

Out of school club sessions are play based; the role of the adult is to support and extend the children's play providing a safe environment in which to do this.

Our multi-talented team provides a rich and varied programme of activities: On a daily basis, there are opportunities for active play (outdoors when weather permits), art, craft and construction activities in the downstairs hall and 'quiet' activities (games, books, time-limited iPad access) in the Kids' Club Room. Children may choose from and move between these activities. Every session begins with snack time followed by 'share a story' for those children who wish to do so.



Snacks



At Breakfast Club, toast with spreads and a selection of cereals are served. After school, a variety of sandwiches or wraps, soup, pasta, muffin pizzas, vegetable batons with dips, fruit and yoghurt are on offer. Milk and water are always freely available.

On registration, parents/carers are asked to provide any information regarding special dietary requirements or allergies, along with children's food likes/dislikes, in order that staff can safeguard their health and meet their preferences.

Session Timings and Pricing Structure

Session	Times	Charging
Breakfast Club	8.00 am - 8.55 am	£4.00 daily
After-School Club	3.15 pm - 4.30 pm	£5.00 daily
	3.15 pm - 6.00 pm	£9.00 daily

A late collection surcharge of £5 may be requested. Please note; we do not operate during school holidays.

Booking and Payments

Please give us 24 hours notice of bookings or cancellations, in order that we can ensure the correct staffing ratio.

Bookings can be made by filling in the booking slip, when dropping off or picking up in person at Kids' Club, by telephoning 0191 643 4108 or emailing rockcliffe.kidsclub@ntlp.org.uk

Fees are payable on a weekly basis. Payments can be made by cash or cheque in person at Kids' Club, or via childcare voucher schemes (such as HMRC).

Invoices can be provided on request, detailing the sessions attended and charged for. However, they will not be routinely issued in order to minimise unnecessary paper usage.

Cheques should be made payable to Rockcliffe First School.

Dropping-off/Collection Arrangements

Children are escorted to their classes by Kids' Club staff in time for the start of the school day. Children attending the After School Club are taken there by their class teacher at the end of the school day. If your child attends an after school activity, arrangements can be made for staff to transfer them to Kids' Club.



Please inform the Club if someone different will be collecting your child. We will not allow children to leave with people we are not expecting. We can be informed by letter, phone call, email or verbally. Children cannot be collected by anyone under the age of 16 years.

Arrival and collection is via the main school entrance, on Rockcliffe Avenue. There is a buzzer inside, next to the lobby door or at the bottom of the steps outside if you are unable to come in (buggies, dogs etc.). Please buzz and a member of Kids' Club staff will answer.



Equality and Diversity

The Club aims to provide a welcoming and caring environment that promotes and reflects cultural and social diversity and is free from discrimination and equally accessible to all. The Club aims to provide children with an understanding of the needs of others within a happy and caring environment.

Our club is aware that some children have special educational and/or physical needs that require particular support and assistance. We work closely with parents and class teachers and are committed to taking appropriate action to make sure that all children are able to access our services and are made to feel welcome, and that our activities promote their welfare and development.

Worries or Concerns

Although we hope your child's experience at Kids' Club will be an entirely positive one; if at any time you or your child develop any worries, however minor, we would prefer that you speak to any of us at the earliest possible opportunity. Problems are much more easily and effectively sorted out in the early stages. In the unlikely event that you do not feel satisfied with the outcome of your discussion, any complaints should be referred to the Headteacher, Mrs Sharron Colpitts-Elliott. The school has a comprehensive complaints procedure, which is available on request.

Contact

Rockcliffe Kids' Club c/o Rockcliffe First School Grafton Road Whitley Bay NF26 2NR Telephone: 0191 643 4108

Email: rockcliffe.kidsclub@ntlp.org.uk



What the children say...

"I love all the different things we do, especially playing outside on the bikes."

"It's great fun and the grown-ups are really nice!"

"I like being able to spend time with people who aren't in my class and make new friends of different ages."

"I loved making a house out of cardboard and did some painting."

"I like the different areas with different activities that I can choose to suit my mood."